

## Pension Credit Workshop

7<sup>th</sup> December 2015

10.45 a.m. – 1.30 pm Lateral, 8 City Walk, Leeds, LS11 9AT

### Agenda

- 10.45: Registration tea / coffee and mince pies
- 10.55: Welcome, introductions and purpose
- 11.00: Message from the Minister for Pensions, Baroness Ros Altman
- 11.05: Sarah Turner (DWP) - Pension Credit: history and facts
- 11.15: Susan Sedgwick (DWP) – The Pension Credit Toolkit & resources
- 11.40: Group discussion and feedback: Improving the Toolkit and other resources
- 12.05: 3 x 5 minute presentations describing varying approaches to promote take-up
  - Julia Edmunds - Age UK Leeds
  - Sharon Moore – Hanover Housing
  - TBC – Citizens Advice Bureau / Money Advice Service
- 12.20: Questions for the presenters
- 12.30: Tea / coffee and comfort break
- 12.40: Group discussion - what other approaches could you and others use?
- 12.55 Feedback ideas
- 1.10: Evaluation / pledges:
  - what have you learned?
  - what are you going to do as a result?

### **Complete a pledge sheet**

1.20 Share your pledge with the group

1.30 Close: please keep in touch and let us know what you are doing. We'll follow up in three months to find out what you have achieved.

**Lunch / Networking until 2.00pm**